

# Heat Emitter Follow Up Survey Results Summary

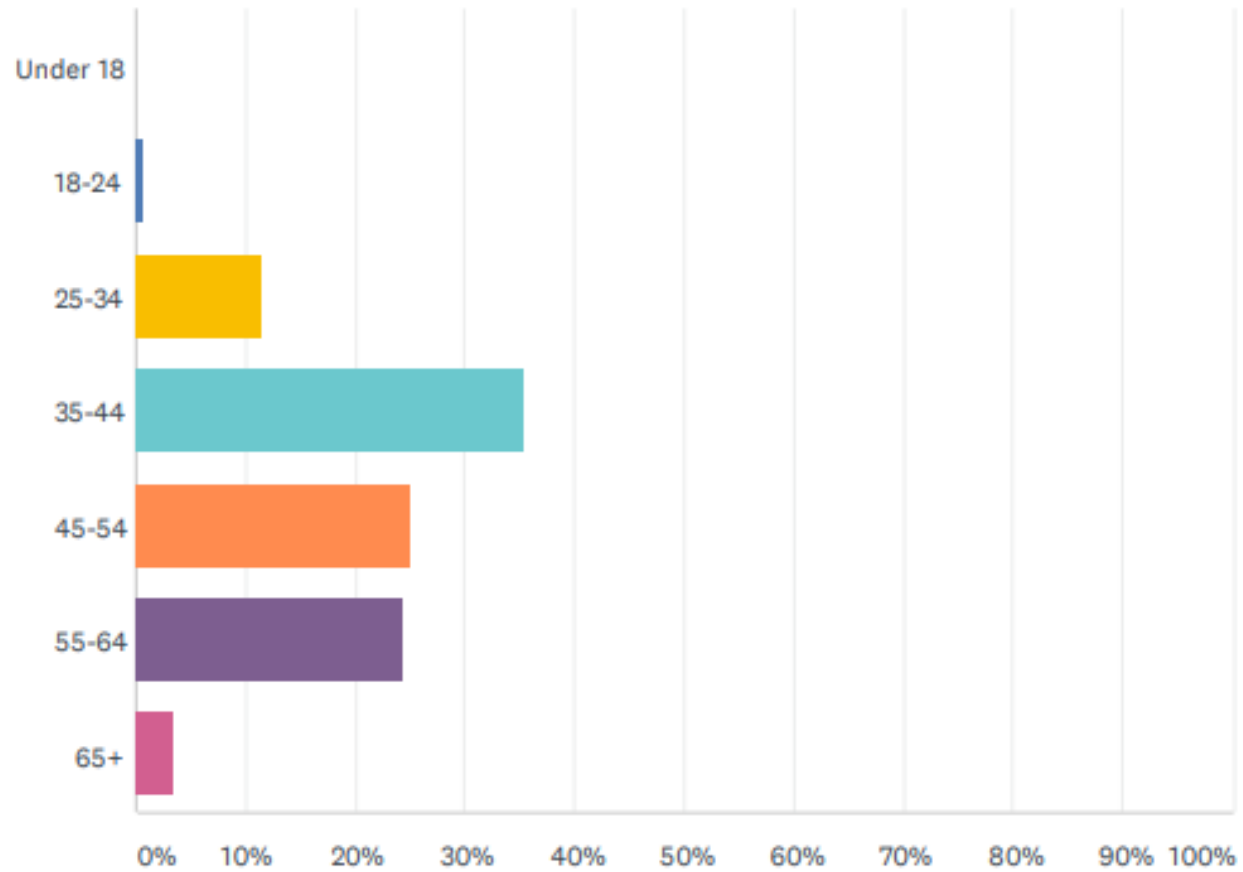
Heat Pump Association

# Introduction

- This survey ran in May 2021 to provide further evidence to support the HPA's proposals in [HPA-Retrofitting-Homes-For-Net-Zero-Heating-Final.pdf \(heatpumps.org.uk\)](#)
- We would like to thank the 182 installers that completed the survey.
- The following slides present some of the headline results.

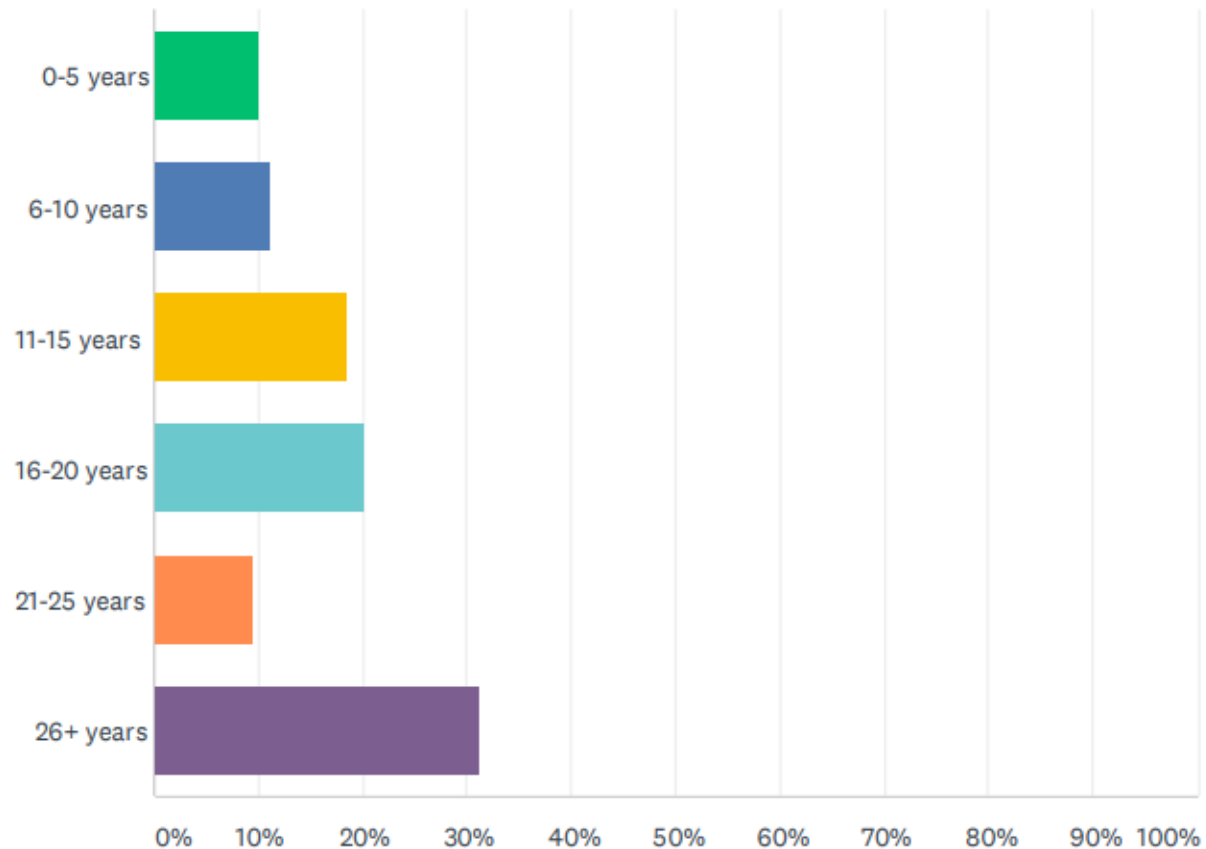
# Q1 How old are you?

Answered: 181 Skipped: 1



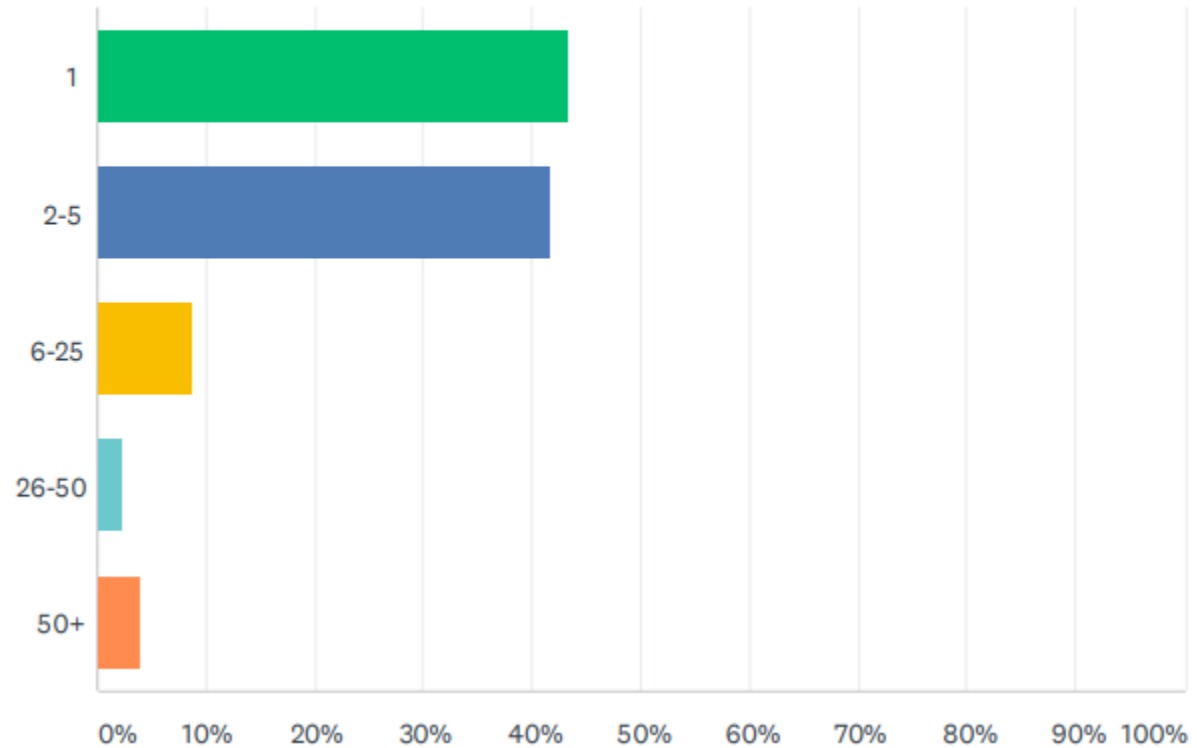
## Q2 How many years of experience do you have installing heating systems?

Answered: 180 Skipped: 2



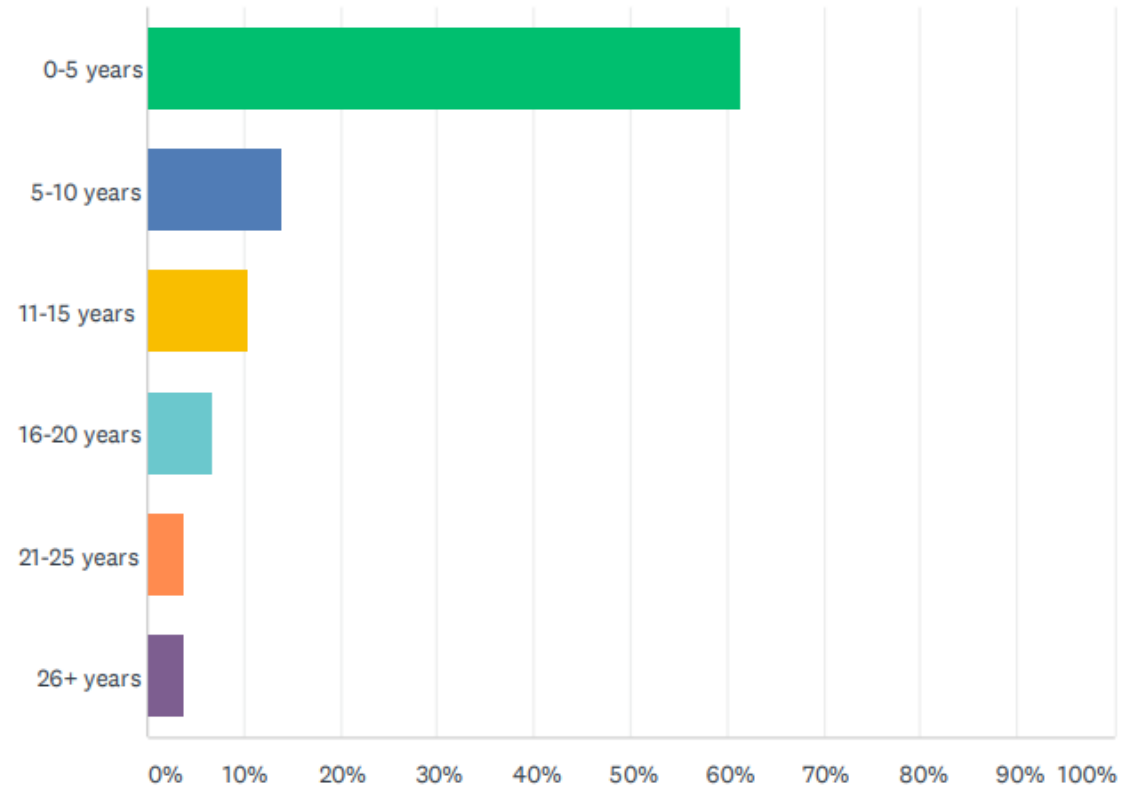
### Q3 How many installers does the company you work for employ?

Answered: 180 Skipped: 2



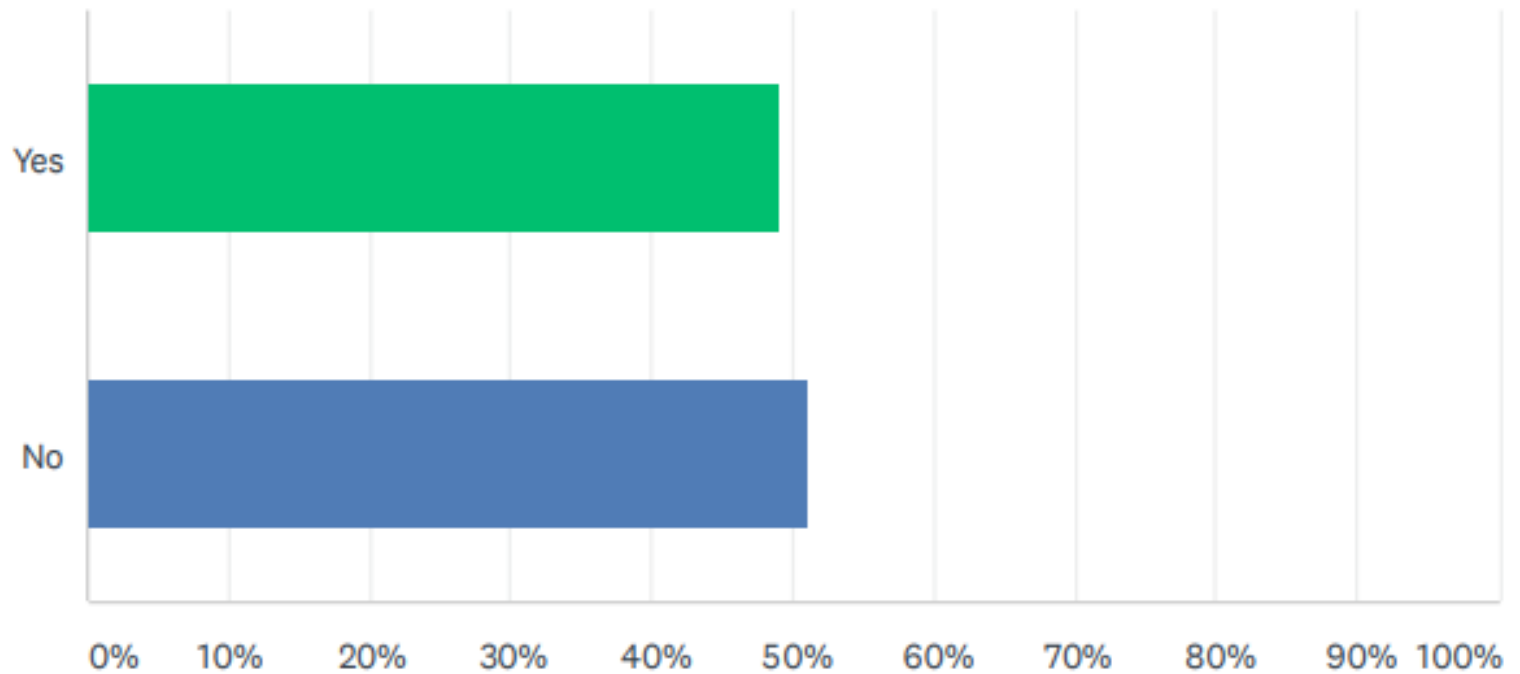
# Q4 How many years of experience do you have installing low temperature (flow temperature of 55°C or below) heating systems?

Answered: 181 Skipped: 1



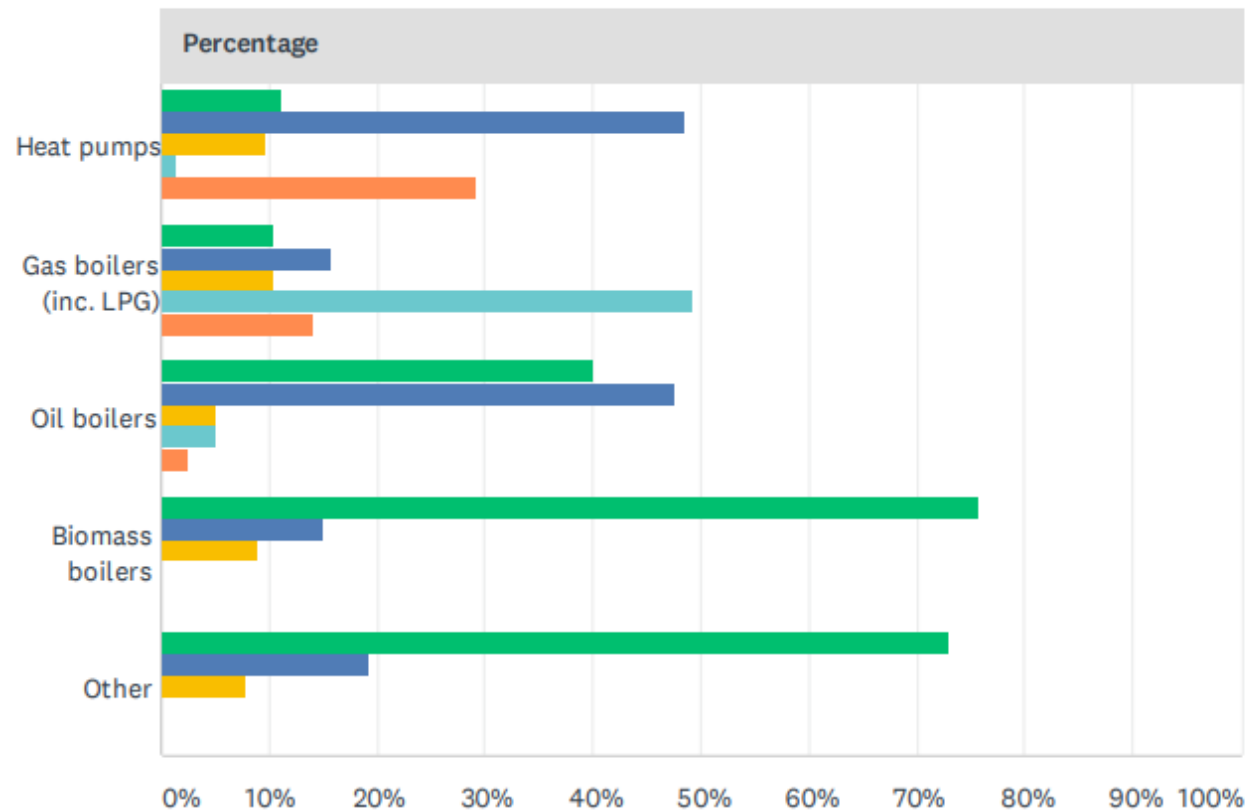
## Q5 Do you install heat pumps?

Answered: 182 Skipped: 0



## Q6 What percentage of your heating installations are the following technologies? (select from the drop down list)

Answered: 72 Skipped: 110



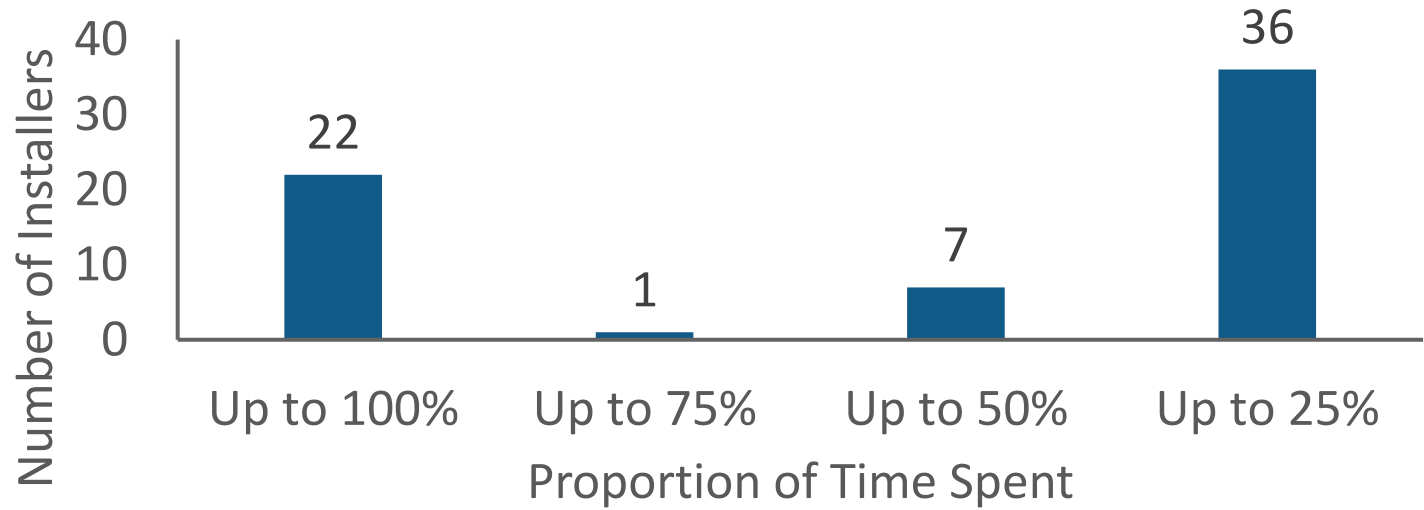
■ 0%   
 ■ up to 25%   
 ■ up to 50%   
 ■ up to 75%   
 ■ up to 100%



# Q6 Heat Pump Focus



Heat pump installer % time spent on heat pumps

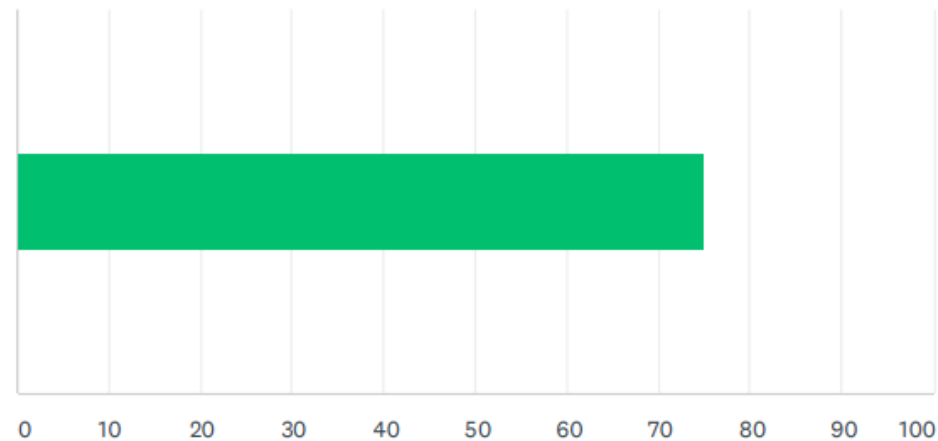


# Heat Pump Installer Only Questions

Questions 7-10

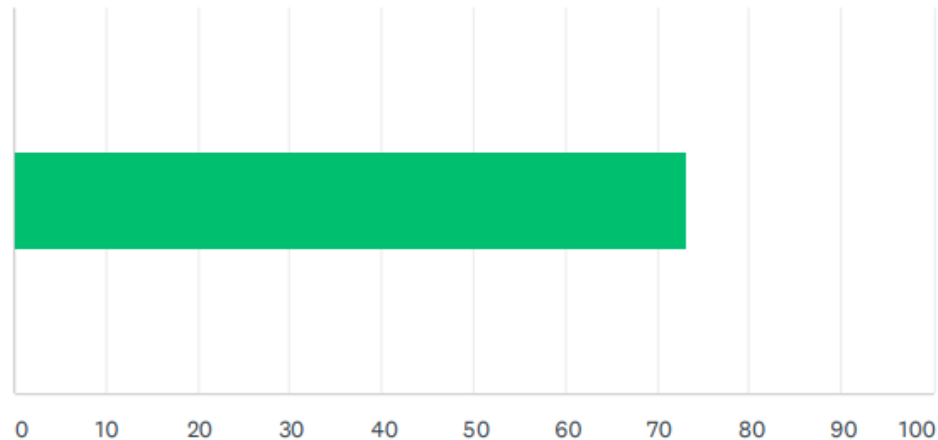
Q7 What percentage of total heat pump installs in existing homes require at least some upgrades to radiators?

Answered: 70 Skipped: 112



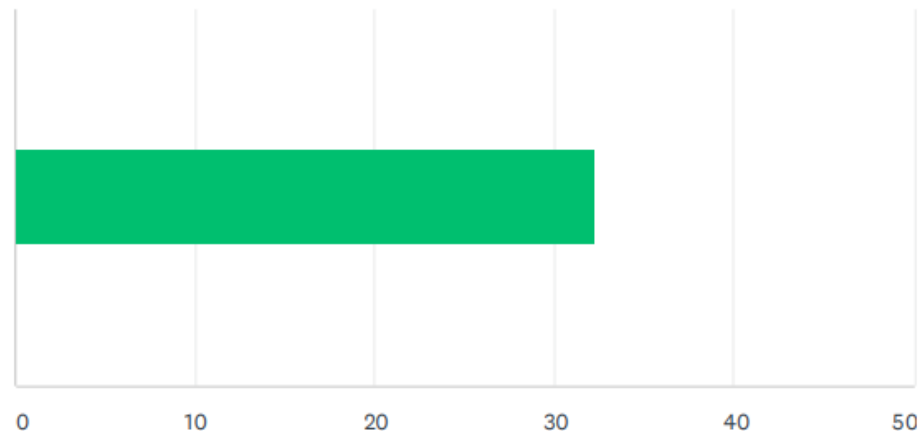
Q8 Of the homes that could require some upgrades to radiators, what percentage of radiators within the home would you replace/re-size when installing a heat pump?

Answered: 71 Skipped: 111



Q10 What percentage of heat pump installs in existing homes require no upgrades to pipework? For clarity this is not re-jigging pipework to make the radiator fit, this question refers to the distribution pipework throughout the household.

Answered: 66 Skipped: 116

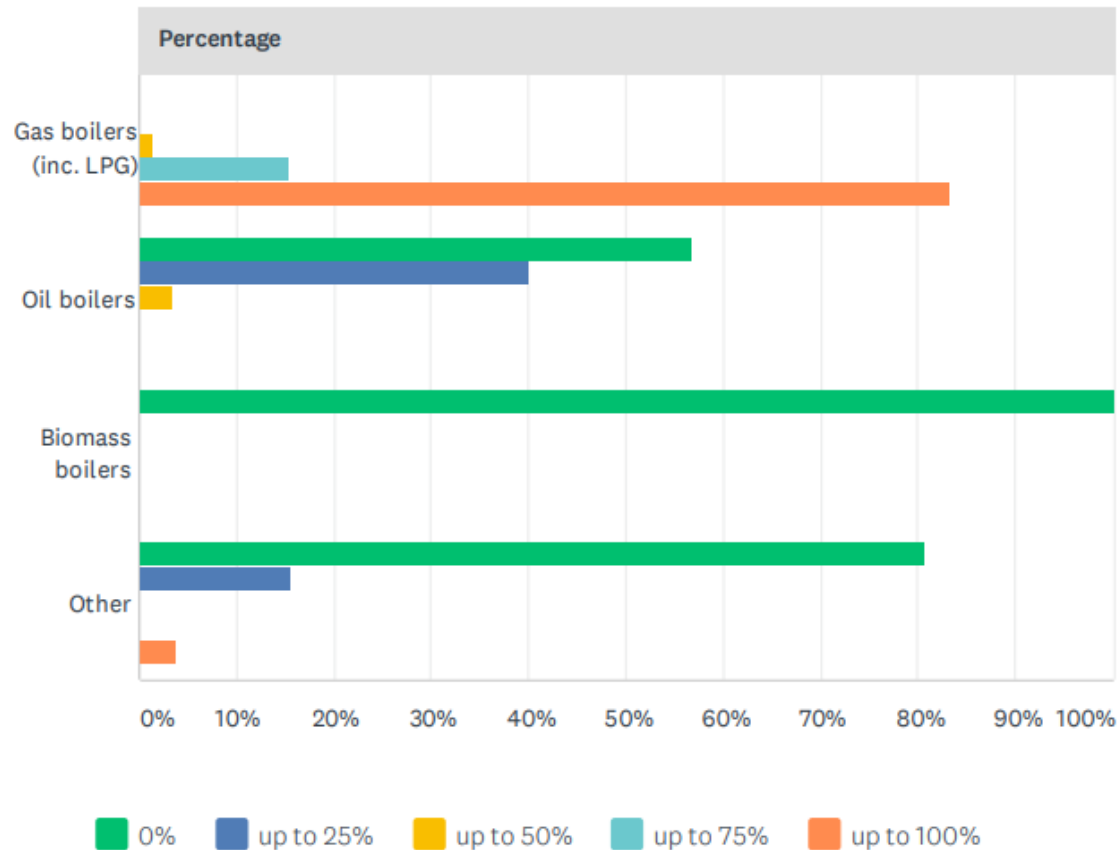


# Non-Heat Pump Installer Only Questions

Questions 11-15

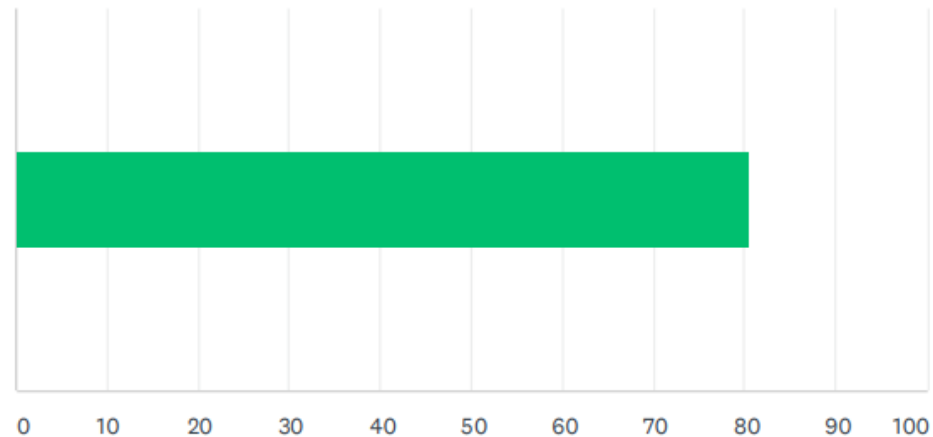
# Q11 What percentage of your heating installations are the following technologies?

Answered: 74 Skipped: 108



Q12 What percentage of existing homes would require at least some upgrades to radiators in order to run at a low flow temperature (55°C flow maximum)?

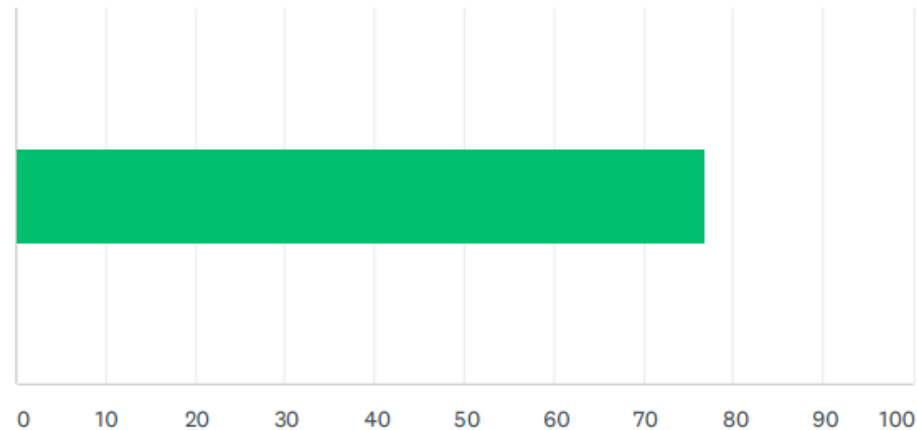
Answered: 72 Skipped: 110





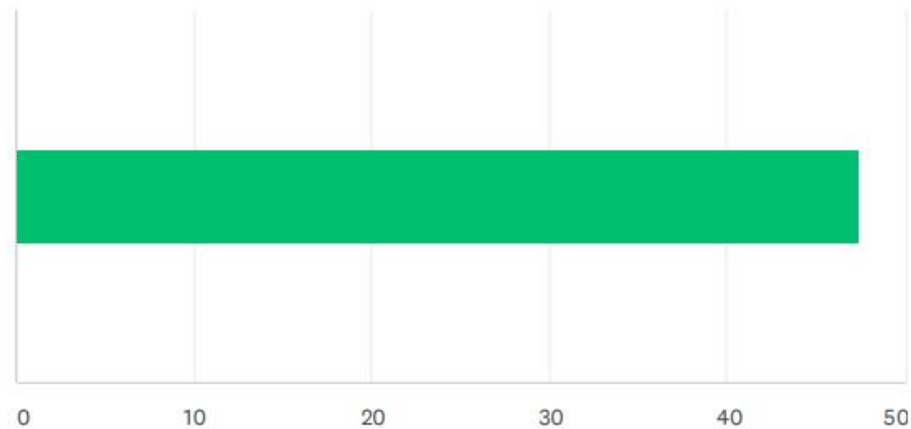
Q13 Typically, what percentage of radiators would you need to replace/re-size when installing a heating system to run at a low flow temperature (55°C flow maximum)?

Answered: 74 Skipped: 108



Q14 What percentage of existing homes would require no upgrades to pipework in order to operate at a low flow temperature (55°C flow maximum)? For clarity this is not re-jigging pipework to make the radiator fit, this question refers to the distribution pipework throughout the household.

Answered: 72 Skipped: 110

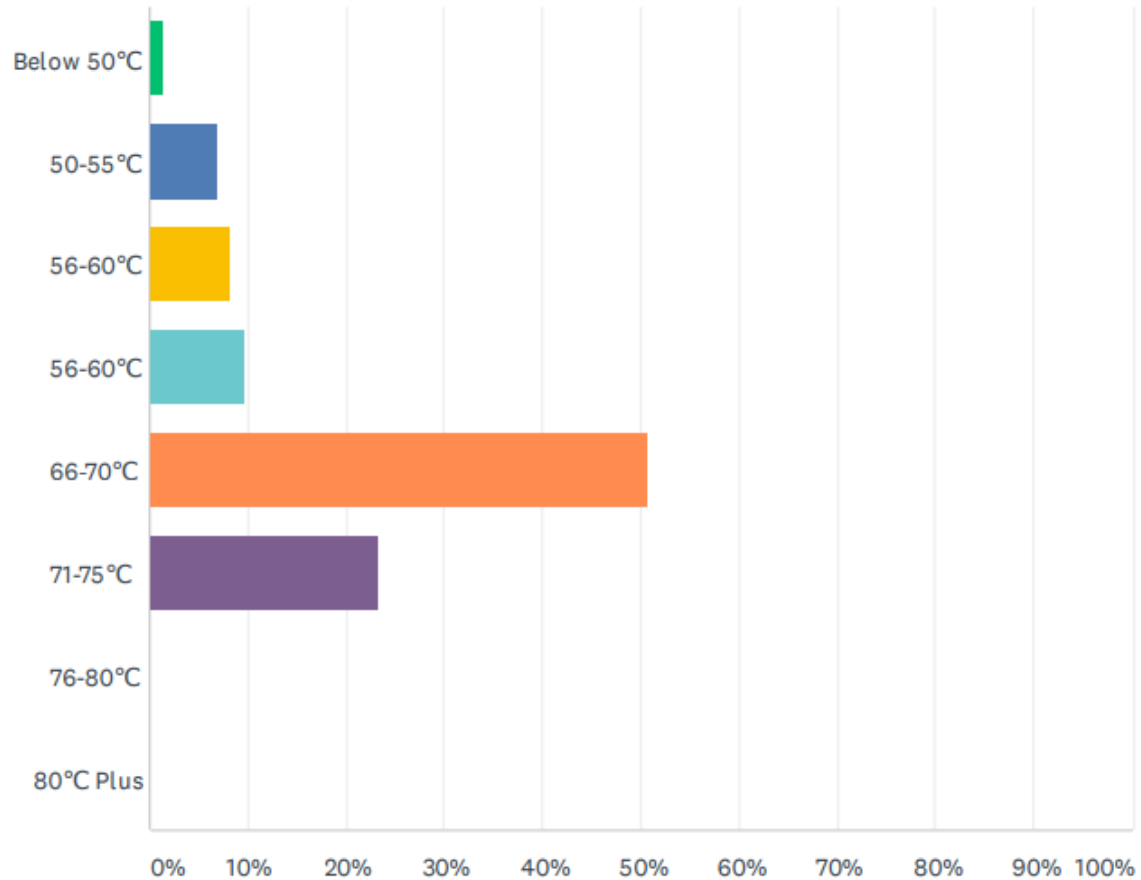


# Questions for all installers

Questions 16-21

# Q15 When commissioning a new boiler or heating system, what flow temperature do you set it to?

Answered: 73 Skipped: 109



# Q16 You selected over 70°C, what is the reasoning for this temperature?

Answered: 20 Skipped: 162

